**Bid Details**

<table>
<thead>
<tr>
<th>Description</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bid End Date/Time</td>
<td>11-03-2024 13:00:00</td>
</tr>
<tr>
<td>Bid Opening Date/Time</td>
<td>11-03-2024 13:30:00</td>
</tr>
<tr>
<td>Bid Offer Validity (From End Date)</td>
<td>55 (Days)</td>
</tr>
<tr>
<td>Ministry/State Name</td>
<td>Uttar Pradesh</td>
</tr>
<tr>
<td>Department Name</td>
<td>Medical Education Department Uttar Pradesh</td>
</tr>
<tr>
<td>Organisation Name</td>
<td>N/a</td>
</tr>
<tr>
<td>Office Name</td>
<td>Lucknow</td>
</tr>
<tr>
<td>Total Quantity</td>
<td>1</td>
</tr>
<tr>
<td>Item Category</td>
<td>existing Neuro Physiological Monitoring System (Q3)</td>
</tr>
<tr>
<td>Minimum Average Annual Turnover of the bidder</td>
<td>3 Lakh (s)</td>
</tr>
<tr>
<td>OEM Average Turnover (Last 3 Years)</td>
<td>10 Lakh (s)</td>
</tr>
<tr>
<td>Years of Past Experience Required for similar service</td>
<td>3 Year (s)</td>
</tr>
<tr>
<td>MSE Exemption for Years Of Experience/Experience</td>
<td>Yes</td>
</tr>
<tr>
<td>Startup Exemption for Years Of Experience/Experience</td>
<td>Yes</td>
</tr>
</tbody>
</table>

**Bid Document**

GEM/2024/B/4687501
Dated: 24-02-2024
**Document required from seller/विक्रेता से मांगे गए दस्तावेज़**

Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 4 (Requested in ATC), Compliance of BoQ specification and supporting document

*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer*

**Past Performance/विगत प्रदर्शन**
80%

**Bid to RA enabled/विड से रिवर्स नीतिस्वरूप किया**
Yes

**RA Qualification Rule**
H1-Highest Priced Bid Elimination

**Comprehensive Maintenance Charges Required**
Yes

**Type of Bid/विड का प्रकार**
Two Packet Bid

**Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमति समय**
2 Days

**Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)**
No

**Evaluation Method/मूल्यांकन पद्धति**
Total value wise evaluation

**Financial Document Required/वित्तीय दस्तावेज़ की आवश्यकता है।**
Yes

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**EMD Detail/ईएमडी विवरण**

| Required/आवश्यकता | No |

**ePBG Detail/ईपीबीजी विवरण**

| Required/आवश्यकता | No |

**Splitting/विभाजन**

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

**MSE Purchase Preference/एमएसई खरीद वरीयता**

| MSE Purchase Preference/एमएसई खरीद वरीयता | No |
1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.

2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.

3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

7. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
   i. If number of technically qualified bidders are only 2 or 3.
   ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
   iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
   iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
   v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता :

PRICE DETAILS - 1708759099.xlsx

Existing Neuro Physiological Monitoring System ( 1 pieces )

Technical Specifications/तकनीकी विविधताँ
Buyer Specification
Document/केल विशिष्ट दस्तावेज़ Download

**Comprehensive Maintenance**

<table>
<thead>
<tr>
<th>Warranty of required product</th>
<th>5 Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Comprehensive Maintenance Duration (Post Warranty)</td>
<td>5 Year</td>
</tr>
</tbody>
</table>

*Warranty displayed under the AMC/CMC Details section will supersede the warranty displayed under the catalog specification*

**C onsignees/Reporting Officer/परेषती/रिपोर्टिंग अधिकारी** and/ तथा **Quantity/मा ा**

<table>
<thead>
<tr>
<th>S.No./क. सं.</th>
<th>Consignee Reporting/Officeर/परेषती/रिपोर्टिंग अधिकारी</th>
<th>Address/पता</th>
<th>Quantity/मा ा</th>
<th>Delivery Days/डलीवर के दिन</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Akshay Anand</td>
<td>226003, King George Medical University, Shahmina Road, Chowk, Lucknow</td>
<td>1</td>
<td>90</td>
</tr>
</tbody>
</table>

**Buyer Added Bid Specific Terms and Conditions/केल द्वारा जोड़ी गई बिूड की विशेष शर्तें**

1. **Generic**

   OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. **Buyer Added Bid Specific ATC**

   Buyer uploaded ATC document [Click here to view the file](#).

**Disclaimer/अस्त्वीकरण**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-
1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**Additional Clause For Comprehensive Maintenance Charges**

1. CMC shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, after satisfactory completion of Warranty. During the CMC period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer’s technical/service /operational manual, at least once in six months or as per user requirement. Cost of consumables shall not be included in CMC. Further there will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.
2. CMC charges to be indicated as percentage of cost of equipment quoted for each year after the warranty period.
3. GST shall be included in the CMC Charges quoted.
4. Cost of CMC will be added for Ranking/Evaluation purpose with depreciation formula. A 10% discounting rate per year shall be applied on CMC Charges for price evaluation on Net Present Value.
5. The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user.
6. While creating a bid or RA, buyers shall indicate whether CMC is required against Yes/No” options. If CMC Charges are included, an option for number of years for CMC required after the warranty period shall be available. Under this option up to 10 years can be chosen for CMC charges beyond warranty period.
7. In case the bid has a provision for CMC, the warranty of the product will also be deemed to have been converted into Comprehensive warranty including preventive maintenance and calibration as per technical/service /operational manual of the manufacturer, service charges and spares, during the Warranty Period also. Sellers are therefore advised to include the cost of Comprehensive Warranty including spares (excluding consumables) also in product Cost.
8. The CMC functionality shall be available in bid only and no direct RA shall be applicable. In case of bid to R/A decrement rules shall be applicable on total price inclusive of CMC charges. Bunching of products shall not be available while creating bids with CMC charges.

8.1. Buyer shall indicate number of years of warranty by selecting different options available in the field depending on warranty parameter applicable in category parameters for the equipment. No. of years of warranty indicated here shall supersede the warranty period indicated elsewhere in bid or product...
specifications. The Seller while participating in Bid/RA will get fields to indicate CMC charges as percentage depending on number of years of CMC selected by Buyer. The following shall be applicable, if 5 year CMC selected:

- CMC charges for 1st year after warranty period- Percentage to be indicated- A1
- CMC charges for 2nd year after warranty period- Percentage to be indicated- A2
- CMC charges for 3rd year after warranty period - Percentage to be indicated- A3
- CMC charges for 4th year after warranty period – Percentage to be indicated- A4
- CMC charges for 5th year after warranty period – Percentage to be indicated- A5

Similarly, A6 to A10 are to be indicated for 6th to 10th year of CMC if applicable.

8.2. The calculation of CMC Charges shall take into account the number of years of warranty and duration of CMC as specified while creating bid.

8.3. In the price evaluation, the system shall provide function to calculate the cost of each equipment by formula indicated below including CMC and then show the inter-se-ranking of the bidders. The following are the variables

(i) Number of years for which CMC required.
(ii) Number of years of product warranty

The formula for calculating total cost including CMC charges shall be as under:

Total cost for evaluation = \( C + C^{*}\left(\frac{A1}{100}\left(1.10^{-n}\right)\right) + \left(\frac{A2}{100}\left(1.10^{-n+1}\right)\right) + \left(\frac{A3}{100}\left(1.10^{-n+2}\right)\right) + \left(\frac{A4}{100}\left(1.10^{-n+3}\right)\right) + \left(\frac{A5}{100}\left(1.10^{-n+4}\right)\right) \) and so on

- C - Cost for equipment quoted and n shall be number of years of product warranty specified.
- If 2 year warranty specified, n shall be2 and if 5 year warranty specified, n shall be 5. A1, A2, A3, A4 & A5 shall depend on how many years CMC selected. For 3 year CMC, only A1, A2 and A3 factors are to be taken into account and A4 and A5 will not be applicable.

8.4. CMC charges offered for each subsequent year should be same or higher than preceding year.

8.5. The CMC charges shall be offered within range of 3 to 10% of cost of equipment.

9. Since CMC charges are to be paid only later for each year during CMC period, applicable performance guarantee amount after placement of contract shall be based on the cost of equipment excluding the cost of CMC Charges.

10. Performance bank guarantee applicable for CMC is to be submitted at start of the CMC and shall be applicable between 2.5% to 10% as specified in bid on total CMC Charges. The PBG submitted after award of contract shall be released only after new PBG for the CMC period is submitted and accepted by buyer/consignee after due verification.

Bank guarantee for CMC is to remain valid till completion of CMC period plus one year. The bank guarantee for CMC shall be submitted to buyer directly. In case, seller fails to submit the PBG or does not provide services for the CMC contract after expiry of warranty period then PBG of equipment shall be forfeited.

11. In case of splitting of order quantity, equipment cost and CMC charges offered by L1 bidder shall be matched by higher quoting eligible bidders on one-to-one basis. The equipment cost and CMC charges (year to year) shall be matched individually.

12. The CMC Contract shall be an offline contract to be handled by buyer. The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user and scope of CMC will be as per para 1 above.

13. CMC Charges are inclusive of all the charges for Transportation, Lodging, Boarding, all insurances including third party insurance and all other incidental charges. The same shall include GST. The prices also include cost of spares and damaged parts. Purchaser does not have any liability, whatsoever, over and above the cost of CMC. It also includes for arranging hand tools & tackles, special tools etc. required to carry out the work.

This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तें के अंतर्गत भी शामिल है

---Thank You/धन्यवाद---